

Apeiria Website: Privacy Policy and Terms & Conditions

1. General Privacy Policy

At Apeiria, your privacy is our priority. We are committed to protecting your personal data and ensuring transparency in how we collect, use, and share it.

Data We Collect

- Name, email, phone number, address
- Payment information (processed securely via third-party gateways)
- IP address, browser information, cookies

How We Use Your Data

- Process bookings, payments, and deliveries
- Improve user experience and customer support
- Marketing and promotional communication (with consent)

Data Security

We use SSL encryption and partner with trusted payment processors (e.g., Razorpay, Stripe) to secure your information.

Third-Party Services

We may use third-party plugins or services (e.g., payment gateways, analytics, shipping APIs), each governed by their own privacy policies.

User Rights

- Right to access and correct your data
 - Right to withdraw consent
 - Right to request deletion of data
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2. Payment Policy

Accepted Methods

- Razorpay (Domestic INR)
- Stripe (International Payments)

Security

Payments are processed via secure, PCI-DSS compliant platforms. Apeiria does not store your card information.

Refunds & Cancellations

- Partial refunds allowed for cancellations made 48 hours before service delivery.
 - No refunds on digital downloads or same-day service bookings.
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3. Shipping Policy

Shipping Zones

- Bangalore (Local)
- Rest of Karnataka
- Pan India
- International (for merchandise only)

Shipping Charges

- Based on product/service class and region
- Shown at checkout before final payment

Delivery Timelines

- Local (1–2 business days)
- Pan India (3–7 business days)
- International (7–14 business days)

Shipping Partners

We use trusted logistics providers and tracking is shared post-order.

4. Submenu-Specific Privacy & Terms

A. Photography Services

- All client data (images, event details) is stored securely and shared only with consent.
- We retain edited files for 1 year for backup and reprints.
- Usage of photos for our portfolio or marketing is only after client approval.

B. Videography Services

- Raw footage stored for 3 months, final videos for 1 year.
- Client consent required for public sharing.

C. Event Management

- Personal data collected during bookings is used solely for event execution.
- All third-party vendors are under confidentiality agreements.

D. Printing Services

- Client files are deleted within 15 days after order delivery.
- We never share designs or templates without written permission.

E. Outdoor Advertising

- Location-based data used for campaign planning is anonymized.
- Photos/videos of advertisements are used for Apeiria's portfolio with discretion.

F. App-based Bookings

- Location and service usage data is used to improve recommendations.
- OTP-based authentication used for booking confirmation and safety.

5. Terms and Conditions

Bookings & Orders

- Bookings confirmed only after advance payment (30–50% depending on service)
- Balance due upon completion/delivery.

Liability

- Apeiria is not liable for delays due to natural disasters, strikes, or third-party service failures.

User Conduct

- Users agree not to misuse the platform, abuse services, or infringe on copyrights.

Intellectual Property

- All content on apeiria.in is owned by Apeiria unless stated otherwise.
 - Reuse or reproduction without permission is prohibited.
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6. Contact Us

For queries regarding this policy:

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